



iOS or Android Providers

Replace a Personal Phone for iOS, iPadOS, or Android

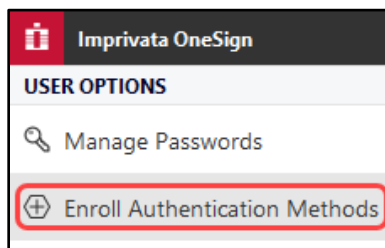
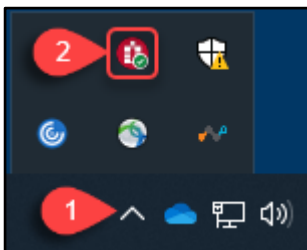


Use this process to set up a replacement or an additional personal device.

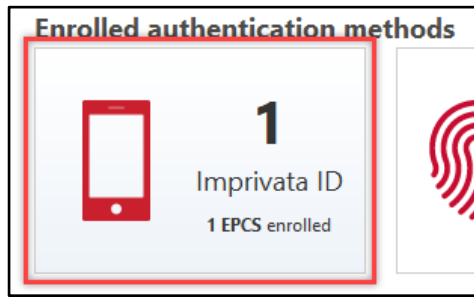
For more detail or for other mobile applications and documentation, see [Mobile apps and devices \(kansashealthsystem.com\)](https://www.kansashealthsystem.com).

Set up a Personal Device

1. Install **Duo Mobile multi-factor authentication (MFA)** on your new device.
 - Search for “Duo Mobile” in the App Store or Google Play store, and install the app.
 - From a computer or another device, go to www.kumc.edu/mfa
 - Scroll down for instructions and click on the red “Register Your Device from Your Computer” button. Sign-in with your username.
 - If you can access Duo on your old device, click “Send Me a Push”
 - If you are unable to receive a Duo push on another device, call the [HITS Service Desk](#) (913) 945-9999, option 1, for assistance adding a new device.
 - Click “Add another device”, choose the device type and continue following the Duo instructions to set up your new device. If moving to a device with the same phone number, ensure you select the checkbox to “Replace it”.
 - Once your new device is added, ensure your default device is correct. It is advised to select “Automatically send this device a Duo Push” when you log in, unless you use Duo on multiple devices.
 - It is also advised to delete old or unneeded Duo devices at this time.
2. Install **Microsoft Intune Company Portal** on your new device from App Store or Google Play.
 - [Install Intune on Apple iOS and iPadOS](#)
 - [Install Intune on Android](#)
3. Set up **Imprivata Electronic Prescriptions for Controlled Substances (EPCS)**
 - Download the **Imprivata ID** app from the Microsoft Intune Company Portal app.
 - [Install Imprivata ID on iOS & iPadOS](#)
 - [Install Imprivata ID on Android](#)
 - Locate a computer with **Imprivata Tap-n-Go** and a **fingerprint reader** installed.
 - Click the **Imprivata icon** in the system tray (bottom right of the screen) and click **Enroll Authentication Methods**.



- Sign in to Imprivata with your username and password (or tap in via badge).
- Click the **Imprivata ID** button under **Enrolled authentication methods**.



- Click Enroll another Imprivata ID under your other phone(s) – if you do not see any other phones listed, skip to the “If any of the following applies” step under the orange bar below.
- Open the Imprivata ID app on your mobile device. (If prompted to configure Imprivata, please review the iOS/iPadOS or Android instructions above.)

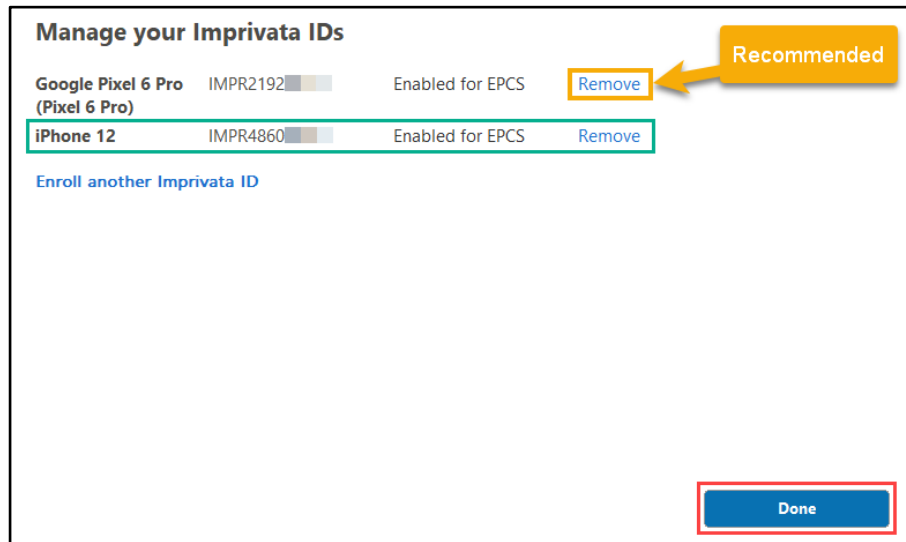


- Obtain the **Serial Number** (including “IMPR”) and a **Token Code** from the **Imprivata ID** app and enter them into the **Enroll Imprivata ID** window on the computer. Click **Submit**.

- When prompted, place your finger on the fingerprint reader. You must use a fingerprint previously enrolled for EPCS. (If you do not already have a fingerprint registered, contact the Service Desk below.)
- A code will be sent to your existing phone with Imprivata ID already installed. Enter this code on the workstation. (If you no longer have access to your previous device, contact the Service Desk below.)



- Your new phone will appear on the following screen. Click **Done** and exit the Imprivata window.



Recommended: If no longer using a previous device, HITS highly recommends you **Remove** all unused devices.

If any of the following applies:

- You do not have fingerprints enrolled for EPCS
- You do not have a phone already registered with Imprivata ID
- You do not have access to your previous phone with Imprivata ID

Please contact the [HITS Service Desk](#), 913-945-9999 opt. 1. A technician will help enroll fingerprints and your Imprivata ID app. Two forms of photo identification will be required (e.g., KUMC/UKHS ID badge plus driver's license).

4. Install **AMS Connect** (paging and other critical clinical messaging)
 - Install guide: [iOS](#) | [Android](#) (pdf)
5. Install **Epic Canto** (iPad access to O2/Epic)
 - Install guide: [iPadOS](#) (pdf)
6. Install **Epic Haiku** (smartphone access to O2/Epic)
 - Installation tip sheet: [iOS](#) | [Android](#) (pdf)
7. Install **Nuance PowerMic Mobile** (use a smartphone as a Dragon dictation microphone)
 - Install guide: [iOS](#) | [Android](#) (pdf)
8. Install **QGenda** (used by providers and support staff for provider clinical scheduling)
 - Install guide: [iOS](#) | [Android](#) (pdf)
9. Install **VoalteMe** (used by providers and inpatient units for secure clinical communication)
 - Install guide: [iOS](#) | [Android](#) (pdf)

FOR MORE INFORMATION CONTACT:

- [Health System Help Desk](#) | HITS_ServiceDesk@kumc.edu | Phone 913-945-9999