

## Additional information

- For information about nearby places to stay, ask a staff nurse or contact the Information Desk in the main lobby of the hospital. 913.588.5800.
- Pastoral care is available 24 hours a day. Social Work and Patient Relations representatives are available for questions regarding insurance, Medicare and other issues. Please notify your loved one's nurse for assistance in arranging these services.
- Vending machines are located in the northwest hallway of the 5th floor and outside the cafeteria on the ground floor.
- The cafeteria and gift shop are located on the ground level of the main hospital.
- An ATM is located in the main hallway, west of the cafeteria.

## Gifts to the Burnett Burn Center

Philanthropic gifts to the Burnett Burn Center help us provide resources for patients and their loved ones, expand programs and invest in the latest technologies and equipment. To learn about giving opportunities, call 913.588.2800 or visit [kumed.com/give](http://kumed.com/give).

## Burnett Burn Center

The Burnett Burn Center is a 16-bed burn specialty center dedicated to meeting the challenges of burn treatment and recovery. Our burn center serves as a regional referral center for both adult and pediatric patients. The Burnett Burn Center provides quality comprehensive care for burn patients.

The burn center is staffed by a team of physicians, nurses, therapists and support personnel who work as a team to apply the most advanced technology and treatment methods possible.

The Burnett Burn Center is also a resource center for referring facilities and the community, providing outreach programs, continuing education, and ongoing research to maintain state-of-the-art care.

You may notice a lot of equipment in your loved one's room. The equipment is used to monitor their vital systems, give them intravenous fluids, assist in meeting nutritional needs, and perhaps even to aid in breathing. The nurse or doctor will be glad to explain the equipment being used to help care for your loved one.

## Burn Center phone numbers

Nurses station.....	913.588.6540
Nurse manager	
Phone .....	913.588.5257
Pager .....	913.917.3263
Waiting area/lounge .....	913.588.6530
Patient/family room.....	913.588.5217
Patient relations .....	913.588.1290

\*Dial "9" to obtain an outside line for local calls.

Information regarding your loved one's status cannot be given over the phone in order to protect our patients' privacy and confidentiality as outlined in The Health Insurance Portability and Accountability Act of 1996 (HIPAA). To receive information, the caller must identify the patient by name and provide a patient-specific code number to the nurse.

Your loved one's code number is:

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THE UNIVERSITY  
OF KANSAS HOSPITAL

# A Caring Partnership

Information for families  
and friends of patients in  
the **Burnett Burn Center**

THE UNIVERSITY  
OF KANSAS HOSPITAL

Taking care of your loved one's health is what we do best at The University of Kansas Hospital. Your presence, concern and involvement are important. Together, we form a partnership of caring for your loved one.

This brochure explains what you can do to help your loved one and make the experience in the Burnett Burn Center less stressful for everyone.

### Patient's spokesperson

We encourage immediate family members to become involved with the burn center team as we develop a plan of care. To help reduce confusion or misunderstanding, we request you select **one** person to be the spokesperson for the family and to act as a liaison between the family and the burn team.

The spokesperson is responsible for keeping family and friends informed of your loved one's progress. This helps eliminate repetitiveness and confusion and allows the nurse more time at your loved one's bedside.

### What you can do to help

The best thing you can do is be available as much as possible while your loved one is in the burn center. Expressing your love and concern will be appreciated by your loved one and is an important part of the healing process. You can do this by:

- Talking to them about what is happening outside the hospital
- Holding their hand or asking their nurse what area of the body is OK to touch or hold
- Reading them a magazine, newspaper or book
- Bringing in cards or pictures of family and friends
- Making a poster to hang on the wall

This is a very stressful time for both you and your loved one. At times you may be asked to make some difficult decisions. Be sure to take care of yourself. Eat, rest and try to maintain a normal routine as much as possible. Go for a walk or get some fresh air to help you relax and cope.

You may also want to talk with Pastoral Care and Social Work representatives available through the hospital. They make regular rounds in the burn center. Please contact your loved one's nurse if you or other family members want to talk with them.

### Visiting guidelines

- Four visitors are allowed at a time.
- Please do not visit if you have been sick or running a fever within the past 24 hours. If you have a cough, please wear a mask.
- You may be asked to leave the room during dressing changes or other procedures. This helps us meet the comfort or privacy needs of the patient.
- Children under 12 must be accompanied and supervised by a responsible adult. In some circumstances, children under 6 may visit with approval of the burn center charge nurse.

### Patient/family lounge

The burn center is home to the **Hurlbut Recovery Pavilion**, named after David Hurlbut, a former patient who donated funds to create a place where burn patients and their families can find respite from the burn recovery process. It features a patient/family lounge, kitchenette and computers with Internet access. For access to the lounge, see the burn center staff.

Please help us keep these areas clean and comfortable by picking up, disposing of trash properly and supervising children.

### Preventing infection

When entering the burn center, carefully clean your hands with soap and water or hand sanitizer located at the entrance.

Preventing infection is a major concern for all of our patients, but especially for our burn patients. They may have major skin loss, and skin is our first defense against infection.

For optimum infection control and prevention, all burn center patients are placed in protective isolation upon admission. This means it is recommended that all persons entering the patient's room wear gowns and gloves located outside of each room. The gowns and gloves must be discarded in the trash bags inside the patient's room before you leave the room.

Fresh flowers, flower arrangements, potted plants and fresh fruit baskets are not allowed in the burn center because they may spread germs and bacteria. Mylar balloons, stuffed animals, pictures, cards and posters are get-well gift ideas for your loved ones.